

APPLICATION FOR SERVICE BULLETIN



April 2011

Construction Consultant Dedicated to Serving Contractors and Customers

Construction Consultant Mike Richie is committed to helping contractors, customers and municipal electrical inspectors troubleshoot issues related to the installation of electric service – and other energy-related topics. He is also charged with building and managing the relationships with Upper Peninsula Power Company's trade allies who serve our residential and commercial customers.

Mike has more than 30 years of experience working with trade allies and residential and commercial customers. "My position encourages communication between UPPCO and

our trade allies, allowing us to constantly improve upon the critical building processes that we impact," Mike says.

Mike can answer questions about new service applications, job progress, site readiness, extension rules, codes and electrical inspections, safety and energy efficiency.

Please contact Mike Richie with any questions or concerns.



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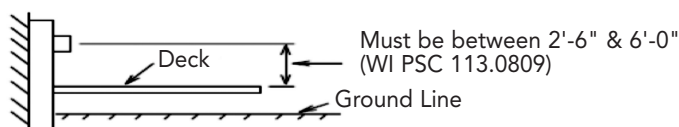
Avoid Building Decks Around Electric Meters

Upper Peninsula Power Company stays clear of decks when installing a new underground or overhead service. In turn, UPPCO reminds customers to avoid building decks over the top of or around electric meters.

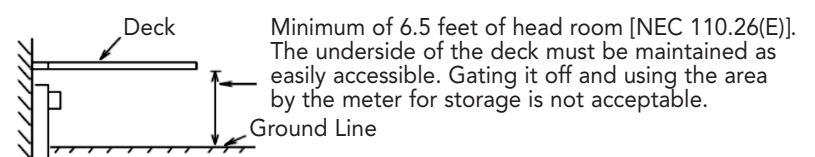
The best way to make sure you're following building codes is to work with a contractor when making any additions or modifications to your home. A contractor will be well versed in building codes, which can save you time and money.

If an issue does arise, though, here are five ways UPPCO customers can correct a code problem:

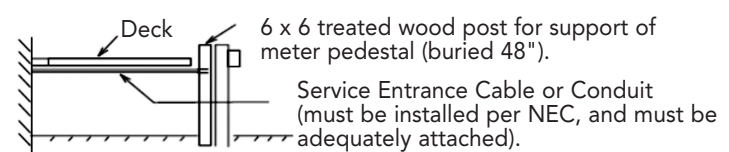
Option 1: A pedestal extension can be installed to raise the meter base from 2'-6" to 6' above the deck floor:



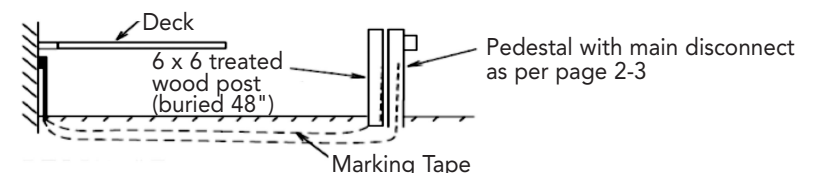
Option 2: Create minimum of 6'-6" of head room from grade to bottom of floor joist of deck.



Option 3: Extend meter pedestal beyond edge of deck.



Option 4: Extend pedestal with main disconnect.



Option 5: Move the meter pedestal to an area on the house away from the deck.

Upper Peninsula Power Company New Service Installation Team

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New Service Installation Team
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Change Service Requested

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New Electric Extension Rules Approved for 2011

Upper Peninsula Power Company has received approval for new electric extension rules that are consistent with those already in place at Wisconsin Public Service. Builders and contractors who work in both UPPCO and WPS service areas will now work under the same rule structure. However, UPPCO's lighting policy will not change.

Here are some of the electric extension rule changes:

- For new single- and three-phase service extensions, UPPCO will no longer bill customers for the transformer. However, there will be exceptions for special customer requests.
 - A new service allowance will be given based on the panel size of the service being installed, and applied up to an allowable footage. This is only for new services.
 - Customers with existing services of 400 amp single-phase and less, with a maximum service length of 250, feet are considered relocations and will be billed a flat fee. Flat fees do not include winter construction charges, rock installation or permitting fees. Customers with existing services who are upgrading to 400 amp single-phase or less, with a maximum service length of 250 feet, are also considered relocations. Customers will be billed full cost for the relocation with no allowances applied.
 - An existing customer who increases their switch size to 600 amp single-phase service or larger and significantly increases their load or changes to three-phase service is considered an upgrade. This policy is the same for new customers.
 - New single-phase extensions will be billed using a combination of an overhead or underground fixed fee, single-phase flat rate and single-phase flat rate adders. System allowance is applied in the type of customer.
 - Small temporary services are designed using a flat fee of \$311.09 and will be billed as non-refundable. Allowances do not apply.
 - Large temporary service costs are based on the labor to install a transformer, salvage items that are returned to stock, plus the time and material needed to install and temporarily remove service.
- Your local designer can answer any questions concerning these changes based on the customer or contractor's requests.

2011 Federal Tax Credits Available to Residential Customers

Federal tax credits have been extended through December 31, 2011, for all Upper Peninsula Power Company residential customers. Some of the technologies that qualify for a 10% tax credit up to \$500 include:

- Biomass stoves
- Heating, Ventilation, Air Conditioning (HVAC)
- Insulation
- Roof (metal and asphalt)
- Water heaters (non-solar)
- Windows and doors

Your home may also qualify for a 30% tax credit with no upper limit, through December 31, 2016, if it has:

- Geothermal heat pumps
- Small wind turbines (residential)
- Solar energy systems

Go to energystar.gov to check out more federal tax credits available for energy-efficient technologies.

UPPCO Website Offers Enhancements

Upper Peninsula Power Company recently made updates to its website to make it easier and more efficient for customers to navigate the New Service Application process.

Go to uppc.com, select the "Start or Stop Service" button and select the new construction and upgrades option to find links and information about applications, scheduling and the installation requirement process.

UPPCO encourages you to notify us of any job-progress updates, delays or cancellations to ensure a smooth and timely installation. It is important that you keep us informed.