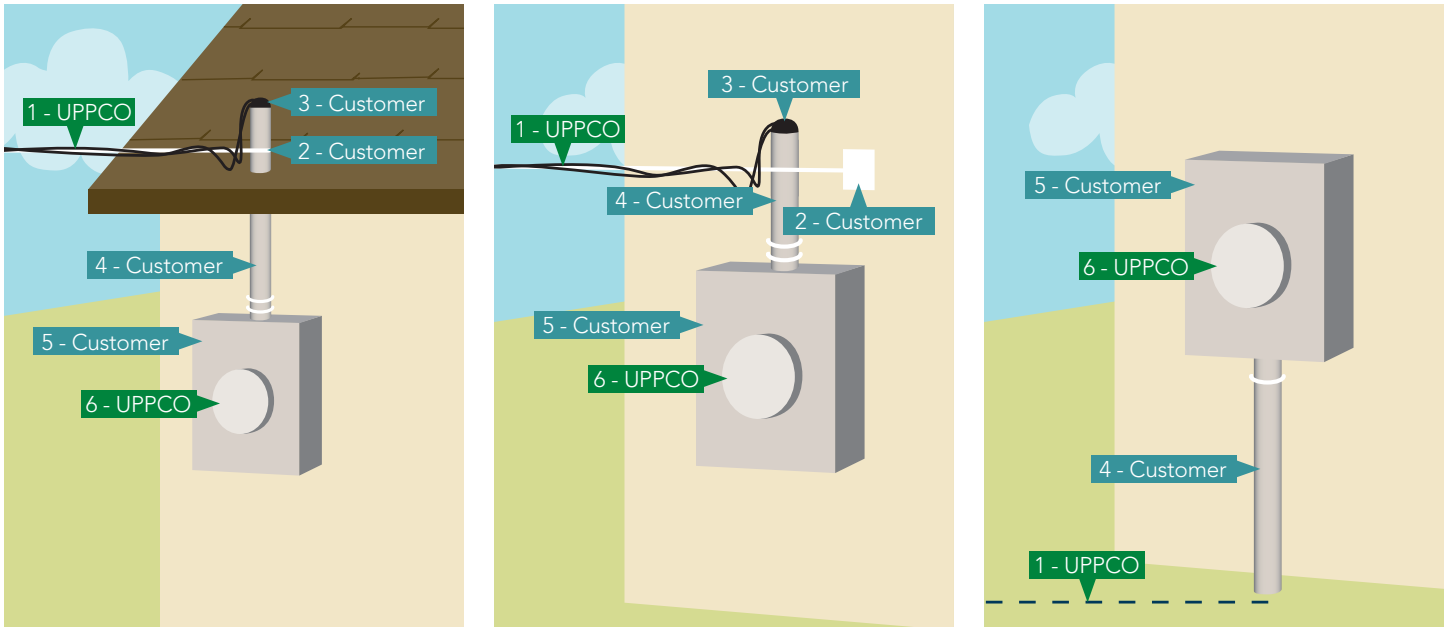


# What You Should Know BEFORE TURNING THE POWER BACK ON

At Upper Peninsula Power Company, safety is our first priority. When a power outage occurs, it's our job to make sure that UPPCO service equipment can be safely reattached to your home. That's why when any damage to the electric service occurs, it's important to understand who is responsible for making repairs before power can be turned back on.

Use the diagram below to help distinguish between service equipment owned by UPPCO and service equipment owned by you as the customer.



| Item | Responsibility | Description   |
|------|----------------|---|
| 1    | UPPCO          | Electric Service Line coming from the UPPCO system (overhead or underground)  |
| 2    | Customer       | Attachment (the point where UPPCO equipment attaches to customer property)  |
| 3    | Customer       | Weather Head (weather-resistant entry point for customer wires going to the meter box)  |
| 4    | Customer       | Periscope (a conduit pipe that protects the customer wire. This wire is also owned by you, up to the point where it connects with the UPPCO Electric Service Line.) |
| 5    | Customer       | Meter Enclosure/Box (contains and safely secures the electric meter)  |
| 6    | UPPCO          | Meter (measures the amount of electricity that you use)   |

## When Damage To Your Electric Service Occurs

During a storm, a tree limb may fall on the utility's service line. The weight of the branch can pull on the service line and possibly damage electric service equipment owned by you (such as the periscope or meter enclosure), preventing the safe reconnection of the UPPCO service line.

If this occurs, UPPCO will inform you that repairs are necessary, but please be aware that we cannot reattach the service line until your damaged equipment is repaired and certified to meet all appropriate electric codes. **This is for your safety.**

As always, it's our goal to restore power as safely and as soon as possible. For more information about outages, visit [uppcocom/home/outages.aspx](http://uppcocom/home/outages.aspx).

