

THE *CONNECTION*

Ideas, Advice and News from Upper Peninsula Power Company



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SEPTEMBER 2015

Energy-Save

As the days get shorter, make your lights

Make the most of sunlight.

Not only is natural light good for you, it saves on electric bills. Move furniture away from windows, ditch heavy drapes, and paint rooms bright, light-reflecting colors.

Be in control.

Installing dimmers as part of your home lighting scheme is a great way to set the mood ... for energy saving! Dimmers cost as little as \$5 and result in big annual savings.

Save water and energy.

Sounds simple, but setting your water heater temperature to 120°F and replacing your old showerheads with low-flow ones can save 15,000 gallons of water and \$150 a year in water heating costs.

Visit upcco.com/savingenergy for more energy-saving tips.



Third-Party Notification

Unfortunately, there are times when service to a customer may have to be disconnected – but only as a last resort.

For those customers facing disconnection who can't act on their own (e.g., elderly, disabled, ill), Upper Peninsula Power Company offers Third-Party Notification. With Third-Party Notification, customers name a third party, such as a relative, friend, clergy member or social service agency, to be notified prior to disconnection of service. That party will be able to contact us and act on

Request For Third-Party Notification Attn: Customer

Please print. Cut along the dotted line and return with your UPPCO

Customer Name: _____

Address: _____

Daytime Phone: _____

Customer Signature: _____

Name of Third Party: _____

Address: _____

Daytime Phone: _____

Third-Party Signature: _____

NOTE: Request for Third-Party Notification must be signed by the customer.

Saving Tips

Costs and budget last longer with these tips.



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ion Help To Avoid Service Disconnection

the customer's behalf, making arrangements for payment or other necessities. Ultimately, Third-Party Notification helps customers stay connected until further arrangements can be made.

If you or someone you know could benefit from Third-Party Notification, please complete the attached form and return it with your next UPPCO bill payment, or mail it to:

UPPCO
Attn: Customer Service
P.O. Box 19076
Green Bay, WI 54307-9076

Customer Service

UPPCO bill payment or mail to address provided.

Account Number:

Date:

Relationship to Customer:

Date:

customer and the third party.

Business Corner



Save With Incentives From Efficiency UNITED

**Want to improve your business's bottom line?
Start by saving energy.**

Efficiency UNITED prescriptive programs offer UPPCO business customers one-for-one incentives on the installation of energy-efficient equipment, such as:

HIGH EFFICIENCY LIGHTING

- HPT8
- T5 HO
- LED
- CFL

NON-LIGHTING

- Heating, Ventilation and Air Conditioning (HVAC) Equipment
- Fans/pumps/drives
- Refrigeration equipment
- Food service equipment
- Controls
- Other: contact us for more information

AGRICULTURAL

- Engine block heaters
- Pumps
- Fans

Efficiency UNITED is the name of a program designed to help your business be more energy efficient. Funded by UPPCO customers, the program offers rebates on energy-saving products and information to help you save. Invest five minutes now, and save energy for a lifetime.

Visit **www.encyciencyunited.com** to learn more energy-saving programs and opportunities.



Phantom Power

Are Your Appliances Really Off?

Your TV, coffee maker, DVD players and other electronics may be “off,” but they could still be costing you energy and money.

Many electronics are powered by transformers that continue to draw power when plugged into a wall outlet, though the electronics themselves are not running. This “phantom power” draws up to 10 W of electricity per hour around the clock.

Phantom power accounts for about 7% of our energy use. A typical home has about 20 phantoms, which adds about \$200 to an annual energy bill. In fact, TVs with remote controls use more energy during the 20 hours a day they’re turned off and in “standby” than they do during the hours you watch them.

COMMON CULPRITS

Electronics that have clock or digital displays, remote controls, soft-touch keypads, rechargeable batteries and external power supplies (brick- or cube-shaped box located somewhere along the power cord) are usually phantom power culprits.



FIGHT PHANTOMS

- Unplug household appliances and electronics from wall outlets when not in use.
- Plug multiple devices into a power strip and turn the strip off when not in use.
- Purchase ENERGY STAR® qualified appliances and electronics, which use up to 50% less energy than standard models.
- Unplug battery chargers when batteries are fully charged or when charger isn't being used.

For more ways to manage your energy use, visit uppcoco.com/savingenergy.

Connecting with us

ONLINE

uppco.com

24-HOUR CUSTOMER SERVICE

800-562-7680

customerservice@uppco.com

24-HOUR ELECTRIC EMERGENCY

800-562-7809

PARA TRADUCCIONES

Le proporcionamos esta información como cliente.
Si desea recibir una traducción, llame al 800-562-7680.

QUESTIONS OR COMMENTS

The UPPCO Connection
P.O. Box 19001
Green Bay, WI 54307-9001



Upper Peninsula Power Company