

B. Administrative Rules Index**Index****B1. TECHNICAL STANDARDS FOR ELECTRIC SERVICE (R 460.3101 - R 460.3908)
(FOR ALL CUSTOMERS)**http://w3.lara.state.mi.us/orrsearch/108_11_AdminCode.pdf**PART 1. GENERAL PROVISIONS**

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R 460.3102 Definitions.

PART 2. RECORDS AND REPORTS

- R 460.3201 Records; location; examination.
R 460.3202 Records; preservation.
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- R 460.3301 Metered measurement of electricity required; exceptions.
R 460.3303 Meter reading data.
R 460.3304 Meter data collection system.
R 460.3305 Meter multiplier.

R 460.3308 Standards of Good Practice; adoption by reference.
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R 460.3410 Extension of facilities plan.
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Issued: 7-22-15
By S C Devon
Director Regulatory Affairs
Marquette, Michigan

Effective for Service
On and After: 7-22-15
Issued Under Auth. of
Mich Public Serv Comm
Dated: 10-09-07
In Case No: U-15152

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Issued: 02-25-08
 By J F Schott
 VP Regulatory Affairs
 Green Bay, Wisconsin

Effective for Service
 On and After: 10-10-07
 Issued Under Auth. of
 Mich Public Serv Comm
 Dated: 10-09-07
 In Case No: U-15152

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- R 460.3704 Voltage measurements; required equipment; periodic checks; certificate or calibration card for standards.
- R 460.3705 Interruptions of service; records; planned interruption; notice to commission.

PART 8. SAFETY

- R 460.3801 Protective measures.
- R 460.3802 Safety program.
- R 460.3803 Energizing services.
- R 460.3804 Accidents; notice to commission.

B2. CONSUMER STANDARDS AND BILLING PRACTICES FOR ELECTRIC AND GAS RESIDENTIAL SERVICE (R 460.101 - R 460.169)

http://w3.lara.state.mi.us/orrsearch/107_92_AdminCode.pdf

PART 1. GENERAL PROVISIONS

- R 460.101 Application of rules.
- R 460.102 Definitions.

Refer to the Company's approved Rule C2.J., Billing for Fractional Month's Electric Service, 460.102 Rule 2(d)

- R 460.103 Discrimination prohibited.
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- R 460.106 Service requests for new or previous customers.
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Issued: 7-22-15
By S C Devon
Director Regulatory Affairs
Marquette, Michigan

Effective for Service
On and After: 7-22-15
Issued Under Auth. of
Mich Public Serv Comm
Dated: 10-09-07
In Case No: U-15152

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R 460.113 Actual and estimated meter reading.

Refer to Case No. U-14851, 460.113 Rule 13(1) and (4)

R 460.114 Company representative identification.

R 460.115 Customer meter reading.

R 460.116 Meter accuracy, meter errors, meter relocation.

PART 5. BILLING AND PAYMENT STANDARDS

R 460.117 Billing frequency; method of delivery.

R 460.118 Equal monthly billing.

R 460.119 Cycle billing.

R 460.120 Payment of bill.

Refer to the Company's approved Rule C2.I, Preferred Due Date Billing Service

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R 460.125 Billing for non-tariff services.

R 460.126 Billing error.

PART 6. VOLUNTARY TERMINATION OF SERVICE

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R 460.129 Complaint procedures.

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R 460.131 Publication of procedures.

R 460.132 Access to rules and rates.

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Issued: 02-25-08
By J F Schott
VP Regulatory Affairs
Green Bay, WisconsinEffective for Service
On and After: 10-10-07
Issued Under Auth. of
Mich Public Serv Comm
Dated: 10-09-07
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- R 460.138 Notice of shutoff.
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- R 460.141 Manner of shutoff.
- R 460.142 Manner of shutoff for service provided with remote shutoff and restoration capability.
- R 460.143 Shutoff prohibited.
- R 460.144 Restoration of service.

PART 9. ENERGY ASSISTANCE AND SHUTOFF PROTECTION PROGRAMS

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- R 460.146 Notice of energy assistance programs.
- R 460.147 Medical emergency.
- R 460.148 Winter protection plan for low-income customers.
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- R 460.150 Military protections.

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- R 460.155 Settlement agreement.
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- R 460.159 Filing procedures.
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Issued: 02-25-08
By J F Schott
VP Regulatory Affairs
Green Bay, Wisconsin

Effective for Service
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Mich Public Serv Comm
Dated: 10-09-07
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R **B3. UNCOLLECTIBLES ALLOWANCE RECOVERY FUNDS (R 460.2601 - R 460.2625)
(RESIDENTIAL CUSTOMERS) - RESCINDED**
http://w3.lara.state.mi.us/orrsearch/108_09_AdminCode.pdf

PART 1. GENERAL PROVISIONS

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R 460.2602 Definitions.

PART 2. UNCOLLECTIBLES ALLOWANCE RECOVERY FUND

R 460.2621 Uncollectibles allowance recovery fund.
R 460.2622 Annual deposits.
R 460.2623 Notice of deposit.
R 460.2624 Disputes; procedure of resolution.
R 460.2625 Disbursement of funds.

R **B4. BILLING PRACTICES APPLICABLE TO NON-RESIDENTIAL ELECTRIC AND GAS CUSTOMERS
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http://w3.lara.state.mi.us/orrsearch/108_03_AdminCode.pdf

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R 460.1602 Definitions.
R 460.1603 Discrimination prohibited.
R 460.1604 Form of proceedings.
R 460.1605 Additional rules.
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Issued: 07-22-15
By S C Devon
Director Regulatory Affairs
Marquette, Michigan

Effective for Service
On and After: 7-22-15
Issued Under Auth. of
Mich Public Serv Comm
Dated: 10-09-07
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R 460.1640	Scope of rules.
B5.	UNDERGROUND ELECTRIC LINES (R 460.511 - R 460.519)
R	http://w3.lara.state.mi.us/orrsearch/108_03_AdminCode.pdf
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R 460.512	Extensions of residential distribution and service lines in the lower peninsula mainland.
R 460.513	Extensions of commercial and industrial lines in lower peninsula mainland.
R 460.514	Costs in case of special conditions.
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R 460.517	Underground facilities for convenience of utilities or where required by ordinances.
R 460.518	Exceptions.
R 460.519	Effective dates.
B6.	ELECTRICAL SUPPLY AND COMMUNICATION LINES AND ASSOCIATED EQUIPMENT (R 460.811 - R 460.815)
R	http://w3.lara.state.mi.us/orrsearch/1029_2012-024LR_AdminCode.pdf
R 460.811	Definitions.
R 460.812	Purpose.
R 460.813	Standards of good practice; adoption by reference.
R 460.814	Exemption from rules; application to commission; public hearing.
B7.	RULES AND REGULATIONS GOVERNING ANIMAL CONTACT CURRENT MITIGATION (STRAY VOLTAGE) (R 460.2701 - R 460.2707)
R	http://w3.lara.state.mi.us/orrsearch/108_10_AdminCode.pdf
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Issued: 7-22-15
By S C Devon
Director Regulatory Affairs
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http://w3.lara.state.mi.us/orrsearch/107_97_AdminCode.pdf

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- R 460.601a Definitions; A-I.
- R 460.601b Definitions; J-Z.
- R 460.602 Adoption of standards by reference.
- R 460.604 Prohibited practices.
- R 460.606 Designated points of contact.
- R 460.608 Alternative dispute resolution.
- R 460.610 Appointment of experts.
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- R 460.642 Net metering application and fees.
- R 460.644 Net metering program size.
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Continued to Sheet No. B-9.00

Issued: 7-22-15
By S C Devon
Director Regulatory Affairs
Marquette, Michigan

Effective for Service
On and After: 7-22-15
Issued Under Auth. of
Mich Public Serv Comm
Dated: 10-09-07
In Case No: U-15152

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R 460.723 Wire down relief requests.
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Issued: 7-22-15
By S C Devon
Director Regulatory Affairs
Marquette, Michigan

Effective for Service
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