



Be Safe When Using Electric Generators

When power outages occur, portable electric generators can be very convenient. Like any power source, they should be installed and used correctly.

SELECTING THE RIGHT SIZE

Select a generator with a slightly larger output than the power level needed to operate all the equipment connected to it. Incorrect generator size could damage connected equipment or the generator itself.

CONNECTION

Hire a licensed electrician to properly connect portable generators to building wiring to ensure electric code requirements are met. The installation of a transfer switch isolates the building wiring from the utility distribution system during generator use. This helps protect utility line technicians repairing downed power lines.

CORDS

Use properly sized and rated power cords to connect equipment to the portable generator. Use heavy-duty, outdoor-rated, grounded extension cords.

SPACE & PLACEMENT

Make sure generators are placed in an outdoor area. They require ventilation.

The UPPCO SMART ENERGY™ program; an advanced metering solution that improves upon our reliability and delivers enhanced customer service, was recently launched.



Smart meters help modernize the power grid, increasing the efficiency and safety of our system. They will improve system reliability by providing the means for determining when and where unplanned outages occur, allowing for improved restoration efforts.

When will your meter be changed?

As we move forward with the UPPCO SMART ENERGY™ advanced metering solution we will share additional details of the plan as they become available; such as project timeline, implementation schedule and communication plan.

Visit www.uppco.com/SmartEnergy for more information as our progress with the advanced metering solution continues.

Connect with Us

CUSTOMER SERVICE

Residential: 906-449-2013 / 800-562-7680

Business: 906-449-2014 / 800-337-8445

Email: customerservice@uppco.com

24-HOUR EMERGENCIES/OUTAGES

906-449-2011 / 800-562-7809

OUTAGE INFORMATION/UPDATES



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and

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THE UPPCO CONNECTION

Powering U.P. Communities Since 1884



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Did You Know?

With an UPPCO Online Customer Portal Account you can access your account information and schedule payments 24/7. It's easy to sign-up; just visit www.uppco.com and click on the *New Online Account* button on the homepage.

UPPCO Customer Online Portal Benefits

- Manage your account
- Report an outage
- Easy and efficient
- Schedule electronic payments
- Sign-up for e-Bill paperless statements & electronic payments
- View your energy consumption



Resolve to Save in 2019 with Energy Efficiency Programs

UPPCO, in partnership with Efficiency United, provides its customers with a variety of energy efficiency programs to help you save energy and money while increasing home comfort. From small projects to large, we're committed to helping you create a more energy-efficient home. Some of the programs provided include:

Space Heating and Cooling

Rebates are available on energy-efficient HVAC systems to help you greatly reduce your energy costs.

ENERGY STAR® Products

Save on ENERGY STAR certified products designed to perform better, last longer and save more energy than comparable models.

Heat Pump Water Heater

A high-efficiency heat pump water heater can save you up to \$3,500 over its lifetime. On top of that, we'll give you a rebate on qualified models.

Appliance Recycling

We'll take away your old, unwanted appliances and give you a rebate while we're at it.

Home Energy Assessment

Let trained analysts assess your home and give you the opportunity to learn how to make it more energy-efficient. (A value of up to \$347, at no cost to you.)

Energy Efficiency Assistance

Saving energy and money doesn't have to cost a penny. We want to help. Check the program qualifications to see if you're eligible.

Find the programs that work best for you and start saving in 2019. Visit efficiencyunited.com and select "Upper Peninsula Power Company" from the drop down menu to learn more about the multiple solutions available to residential and business customers.

For additional assistance call a personal energy advisor at 906-273-1725 to start saving energy and money for your home or business.

