



Summer Storms

Getting Prepared Ahead of Time

Thunderstorms are a part of the American summer. Extreme weather can be harmful to both yourself and your home. Your local emergency warning system will advise you about any upcoming storms as well as their severity. It's essential to implement storm safety tips before a storm arrives, and below you will find some helpful guidelines to get you started.

Did You Know?

At any given moment, it's estimated that nearly 2,000 thunderstorms are in progress over the earth's surface.

BEFORE

Have a plan to move yourself and your family (including pets) to another location in case you experience an extended power outage or must evacuate.

Be sure to remember any vital medications you or family members may need.

Have an adequate supply of these items on hand and readily available:

- | | |
|---------------------|--------------------|
| water | extra batteries |
| nonperishable foods | first-aid supplies |
| flashlights | hand sanitizer |

DURING

If you experience a power outage, you can report it from:

Your account using the UPPCO Customer Online Portal

By Calling UPPCO at (906) 449-2011 or (800) 562-7809

Check for outage updates on Twitter @UPPCO and at www.uppco.com.

Monitor radio and TV for weather updates and news bulletins.

AFTER

Always assume downed lines are energized and stay away from downed or sagging power lines.

Do not touch anything near a downed line such as trees, limbs, cars or ladders as they could also be energized.

Assess any damage and stay out of damaged or unstable buildings.

Do not try to cut or remove downed trees/branches unless you are absolutely certain power lines are not involved.

GENERATOR SAFETY DURING A STORM

Portable electric generators can be very convenient during power outages. Follow these guidelines for your safety:

Follow the operation instructions that came with the generator.

Use properly sized and rated power cords to connect equipment to the portable generator.

Make sure generators are placed in an outdoor area. They require ventilation.



UPPCO's Smart Energy program was recently launched. This initiative will help modernize the power grid and increase the efficiency and safety of our system. Smart meters will be installed in Houghton, Keweenaw and Ontonagon counties starting this fall.

You will need an Online Account (free to sign-up) to access new *Smart Energy* tools that will be available later this fall for managing your energy use. Visit www.uppco.com/smartenergy for more information on UPPCO's Smart Energy initiative.

Here's what's in it for you!



Fewer estimated bills



Manage your energy usage through the UPPCO Customer Online Portal



We'll be alerted of outages sooner so we can respond quicker

THE UPPCO CONNECTION

Powering U.P. Communities Since 1884



UPPCO Connect with Us

CUSTOMER SERVICE

Residential: (906)449-2013 / (800)562-7680

Business: (906)449-2014 / (800)337-8445

Email: customerservice@uppco.com

24-HOUR EMERGENCIES/OUTAGES

(906)449-2011 / (800)562-7809

OUTAGE INFORMATION/UPDATES



@uppco



www.uppco.com

Inside this Issue:

- Storm Safety
- Appliance Recycling & Rebates
- Miss Dig & Summer Projects
- Rate Options
- Comprehensive Rate Case Update

NOTE: If you have a generator that is permanently connected to your electric system to energize your home's wiring in the event of a power outage, make sure that a safety transfer switch has been installed. This is required and can be installed by a licensed electrician.

Recycling Has Its Rewards \$

We're committed to helping our neighbors save energy and live more comfortably. That's why UPPCO and Efficiency United are hosting a number of appliance recycling events where you can earn rebates.

Do you have an old appliance wasting space and energy in your home? If it's still intact, just drop it off and we'll make

sure it gets recycled in an environmentally friendly fashion.

In addition to gaining space, saving energy and acting responsibly, your good deed of recycling your refrigerator or freezer comes with a \$50 rebate! UPPCO is also accepting dehumidifiers, air conditioning units and mini-fridges at the drop-off events.

Did You Know?

Older refrigerators and freezers use nearly twice as much energy as newer, energy-efficient models.

Additional rebates are available for installation of high efficiency cold climate heat pumps for Summer cooling and Spring/Fall heating. Save energy by installing ductless/mini split heat pumps and put cash in your pocket by recycling your old window air conditioning units.



Appliance Recycling Drop-off Events

- * June 14 2 pm - 6 pm Negaunee
- June 15 8 am - 2 pm Negaunee
- July 19 2 pm - 6 pm Houghton
- July 20 8 am - 2 pm Houghton

RSVP now at EfficiencyUnited.com/arp

* Event date has been modified since original printing of document

Rate Options and Your Energy Bill

As an UPPCO customer, your electric rates are based on the type of service you receive. A complete listing of UPPCO's rate schedules, rules and regulations governing the sale of electricity in Michigan is available at www.uppco.com or upon request.

Residential Service (A-1)

Residential Service is available if you live in a single-family dwelling, duplex or apartment and your electricity is for residential use. Most residential customers qualify for this electric rate.

Residential Heating Service (AH-1)

Residential Heating Service is available for residential customers who permanently install and use electric space heating devices as their primary source of heating. Under AH-1, the rate being charged per kWh for electricity consumption that exceeds 500 kWh/month is less than the rate that is charged for Standard Service during the heating season (October–May).

Seasonal Service

Seasonal Service may be a good option to consider if you only use significant amounts of energy during 6 months of the year (summer cottage/camp). Customers that elect this rate will only receive a bill during 6 months of the year (May–October or November–April).

Commercial & Industrial

Commercial & Industrial rates vary according to the characteristics of the customer's load. Commercial and Industrial customers should contact Customer Service at (906) 449-2014 or (800) 337-8445 to determine the best rate for meeting their business needs.

FOR MORE INFORMATION

For more information, or assistance in determining the most appropriate rate, please contact Customer Service at customerservice@uppco.com or call (906) 449-2013/(800) 562-7680 between the hours of 7 a.m. and 6 p.m. EST Monday through Friday.

Miss Dig & Summer Projects

Whether it's a pergola, a playhouse, a pool or a porch - you need to call Miss Dig.

Red Flags Mark Electric Lines

Locator flags and paint markings show the location of underground electric lines. The flags and markings are required so workers don't strike electric lines while digging.

If you're planning a project that involves digging, always remember to call 811 three business days before you plan to dig. A service technician will mark buried lines on your property at no charge.



Michigan's Utility Color Code Flags

RED		Electric	PURPLE		Reclaimed Water Irrigation
YELLOW		Gas, Oil, Steam or Petroleum	GREEN		Sewer & Drain Lines
ORANGE		Communications	WHITE		Proposed Excavation
BLUE		Potable Water	PINK		Temporary Surveying

Did You Know?

Comprehensive Rate Case Filing Outcome

On May 23, 2019, the Michigan Public Service Commission (MPSC) issued its Order in UPPCO's comprehensive rate case (Case No. U-20276). The Commission Order adjusts the rates being charged to all customers to reflect the cost of service, returns the full benefit of the Federal Tax Cuts and Jobs Act of 2017, captures cost reductions achieved by UPPCO for energy purchases, recovers investments being made in the *Smart Energy* advanced metering infrastructure project and increases the cap for customer-owned distributed generation to 2%.

