



Be Safe When Using Electric Generators

When power outages occur, portable electric generators can be very convenient. Like any power source, they should be installed and used correctly.

SELECTING THE RIGHT SIZE

Select a generator with a slightly larger output than the power level needed to operate all the equipment connected to it. Incorrect generator size could damage connected equipment or the generator itself.

CONNECTION

Hire a licensed electrician to properly connect portable generators to building wiring to ensure electric code requirements are met. The installation of a transfer switch isolates the building wiring from the utility distribution system during generator use. This helps protect utility line technicians repairing downed power lines.

CORDS

Use properly sized and rated power cords to connect equipment to the portable generator. Use heavy-duty, outdoor-rated, grounded extension cords.

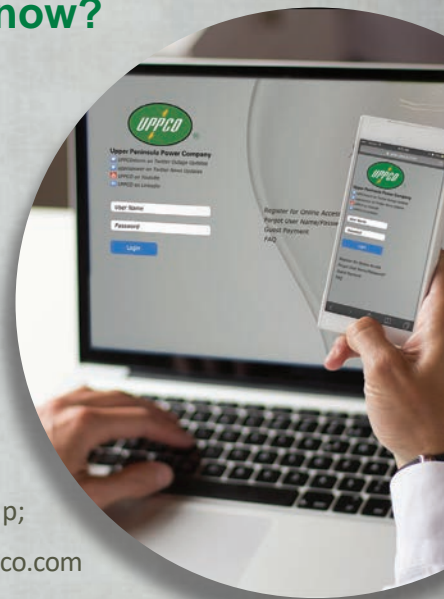
SPACE & PLACEMENT

Make sure generators are placed in an outdoor area. They require ventilation.

Did You Know?

With an UPPCO Online Customer Portal Account you can access your account information and schedule payments 24/7.

It's easy to sign-up; just visit www.uppco.com and click on the *New Online Account* button on the homepage.



UPPCO Customer Online Portal Benefits

- Manage your account
- Report an outage
- Easy and efficient
- Schedule electronic payments
- Sign-up for e-Bill paperless statements & electronic payments
- View your energy consumption

Connect with Us

CUSTOMER SERVICE

Residential: 906-449-2013 / 800-562-7680


Business: 906-449-2014 / 800-337-8445

Email: customerservice@uppco.com

24-HOUR EMERGENCIES/OUTAGES

906-449-2011 / 800-562-7809

OUTAGE INFORMATION/UPDATES

 @UPPCO and www.uppco.com

31079-I-0028

UPPCO CONNECTION

Powering U.P. Communities Since 1884



Inside this Issue:

Electric Generator Safety
Seasonal Camps and Properties
2020 Energy Efficiency Programs
UPPCO Customer Online Portal

Good for you.
Good for the earth.

Although it may not be obvious, there's a direct connection between your energy use and the environment. When you consume less power, you reduce the amount of harmful fumes released by power plants, conserve the earth's natural resources and protect ecosystems from destruction. By taking steps to reduce your energy intake, you'll contribute to a healthier and happier world - and save some money along the way!

UPPCO, in partnership with Efficiency United, provides its customers with a variety of energy efficiency programs to help you save energy and money while increasing home comfort. From small projects to large, we're committed to helping you create a more energy-efficient home.



Some of the programs available are listed below:

Space Heating and Cooling

Rebates are available on energy-efficient HVAC systems to help you greatly reduce your energy costs.

ENERGY STAR® Products

Save on ENERGY STAR certified products designed to perform better, last longer and save more energy than comparable models.

Heat Pump Water Heater

A high-efficiency heat pump water heater can save you up to \$3,500 over its lifetime. On top of that, we'll give you a rebate on qualified models.

Appliance Recycling

We'll take away your old, unwanted appliances and give you a rebate while we're at it.

Home Energy Assessment

Let trained analysts assess your home and give you the opportunity to learn how to make it more energy-efficient. (A value of up to \$347, at no cost to you.)

Energy Efficiency Assistance

Saving energy and money doesn't have to cost a penny. We want to help. Check the program qualifications for 2020 to see if you're eligible.

Visit efficiencyunited.com/residential and select "Upper Peninsula Power Company" from the drop down menu to learn more about the multiple solutions available to residential and business customers.

Saying good-bye to a seasonal property is an annual ritual for countless UPPCO customers who own non-weatherized vacation homes or as we fondly refer to them, "camps." Falling temperatures can wreak havoc on plumbing, so pipes must be drained. Mattresses and bedding have to be protected or they'll make cozy nests for critters. Kitchenware needs to be packed up tight, away from insects and dust, and appliances unplugged to guard against lightning strikes.

Some of these preparations require a bit of know-how, but most call for old-fashioned ingenuity. The routine takes about a day and once you're done, you lock up, and that's the end of it until the sun warms and the clear lake waters call vacationers back next year. Check out our list to make sure you did all the essentials for a pleasant opening in Spring:

Winter Weatherization Check-list
Did I Remember To...?

- Unplug all appliances — especially the television and telephones — in case of a lightning strike. While it might not be a good idea to turn off your entire power supply, as this could cause your sump pump/external lighting/alarm system to stop working, unplugging larger appliances or turning off the power to these appliances can help prevent electrical fires and other issues.
- Turn off all circuit breakers — except the ones for alarms. *Note: The best way to prevent any usage on the meter is to turn off the main breaker, but beware- this will eliminate power usage to all breakers, so isn't the best option if you have any of the electronic items listed in the prior bullet point.*
- Turn off the water supply — drain the pipes.
- Turn off the gas supply.

