

Generator engine exhaust contains poisonous carbon monoxide gas

*** KNOW THE WARNING SIGNS OF CARBON MONOXIDE POISONING ***
Headache - Shortness of Breath - Fainting - Nausea - Dizziness - Weakness



Be Safe When Using Electric Generators

When power outages occur, portable electric generators can be very convenient. Like any power source, they should be installed and used correctly.



SELECTING THE RIGHT SIZE

Select a generator with a slightly larger output than the power level needed to operate all the equipment connected to it. Incorrect generator size could damage connected equipment or the generator itself.



CONNECTION

Hire a licensed electrician to properly connect portable generators to building wiring to ensure electric code requirements are met. The installation of a transfer switch isolates the building wiring from the utility distribution system during generator use. This helps protect utility line technicians repairing downed power lines.



CORDS

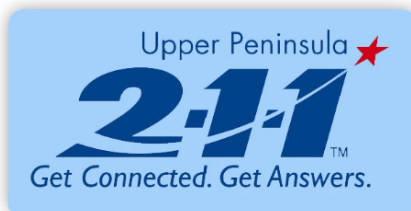
Use properly sized and rated power cords to connect equipment to the portable generator. Use heavy-duty, outdoor-rated, grounded extension cords.



SPACE & PLACEMENT

Make sure generators are placed in an outdoor area away from doors and windows of your home. They require ventilation.

Need help?
CALL 2-1-1 to see if you qualify for help!



U.P. 2-1-1 is a one-stop, around-the-clock free phone and online service that links people with information or agencies that can help with utility assistance and other needs, such as rent/utility payment help, child and elder care, emergency shelters, job training, counseling, and more. Simply dial 2-1-1 on your phone or visit the administering agency's website, UPCAP:

<http://upcap.org/program/u-p-2-1-1-call-center/>

Assistance Available

Apply for State Emergency Relief through MDHHS and you could qualify for additional assistance with the Michigan Energy Assistance Program (MEAP). If you are facing disconnect and applying for assistance, please contact UPPCO to advise us that you are seeking assistance. The State

Emergency Relief application can be found at

www.michigan.gov/mibridges

Connect with Us

UPPCO CUSTOMER SERVICE

Residential: (906)449-2013 / (800)562-7680

Business: (906)449-2014 / (800)337-8445

Email: customerservice@uppcoco.com

24-HOUR EMERGENCIES/OUTAGES

(906)449-2011 / (800)562-7809

OUTAGE INFORMATION/UPDATES



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THE UPPCO CONNECTION

Powering U.P. Communities Since 1884



Support the Small Businesses in Our Communities



Shop Local this Holiday Season



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DECEMBER 2020

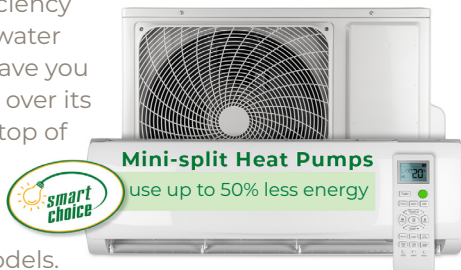
Efficiency Programs

UPPCO provides customers with a variety of energy efficiency programs to help you save energy and money while increasing home comfort. Start planning your 2021 upgrades and savings by reviewing a couple of our programs below:

Space Heating and Cooling - Rebates are available on energy-efficient HVAC systems to help you greatly reduce your energy costs.

Heat Pump Technology

- A high-efficiency heat pump water heater can save you up to \$3,500 over its lifetime. On top of that, we'll give you a rebate on qualified models.



Home Energy Assessment - Let trained analysts assess your home and give you the opportunity to learn how to make it more energy-efficient. (A value up to \$347, at no cost to you.) UPPCO now offers VIRTUAL HOME ASSESSMENTS as well!

Learn more about UPPCO Energy Efficiency programs here:
www.uppco.com/residential/energy-efficiency-rebates/

Closing Up Camp

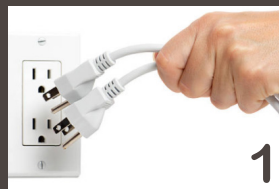
Saying good-bye to a seasonal property is an annual ritual for countless UPPCO customers who own non-weatherized vacation homes or as we fondly refer to them, “camps.” Falling temperatures can freeze pipes and destroy plumbing, so pipes must be drained. Mattresses and bedding have to be protected or they’ll make cozy nests for critters. Kitchenware needs to be packed up tight, away from insects and dust, and appliances unplugged to guard against lightning strikes.

Some of these preparations require a bit of know-how, but most call for old-fashioned ingenuity. The routine takes about a day and once you’re done, you lock up, and that’s the end of it until the sun warms and the clear lake waters call vacationers back next year. Check out our list to make sure you did all the essentials for a pleasant opening in Spring:



Winter Weatherization Check-list

Did I Remember To...?



1



2



3



4

1. UNPLUG ALL APPLIANCES — especially space heaters for general safety - and the television and telephones — in case of a lightning strike. While it might not be a good idea to turn off your entire power supply, as this could cause your sump pump/ exterior lighting/alarm system to stop working, unplugging larger appliances or turning off the power to these appliances can help prevent electrical fires and other issues.

2. TURN OFF ALL CIRCUIT BREAKERS — except the ones for alarms. *Note: The best way to prevent any usage on the meter is to turn off the main breaker, but beware- this will eliminate power usage to all breakers, so isn't the best option if you have any of the electronic items listed in the prior bullet point.*

3. TURN OFF THE WATER SUPPLY — drain the pipes.

4. TURN OFF THE GAS SUPPLY.

PHONE SCAM ALERT



Phone scammers are back at it. We've received reports of customers being contacted by individuals who claim to represent UPPCO using a local, U.P.-based phone number. They claim you are behind on your bill, and that you must make a payment immediately to avoid shutoff.

UPPCO will never require a prepaid debit card, gift card or Bitcoin for payments. We do not use 'bullying tactics' when calling customers; demand immediate payment to keep electric service from being turned off; collect payments at a customer's home or business; or, ask for bank account information or credit card numbers by phone.