

Home Energy Assessments Can Lower Your Energy Use at  
No Cost



A Home Energy Assessment is a great place to start on the journey to make your home more comfortable and efficient.



If your window sills look like this, **help is here.**



During a home assessment, our trained technicians will evaluate how your home uses and loses energy while providing expert recommendations on how to improve your home's energy efficiency.

**Benefits of a Home Energy Assessment include:**

- Free energy savings products such as LED lighting.
- Custom energy-saving recommendations from trusted experts.
- Rebate information to affordably make your home more comfortable.



For your safety, our Home Energy Technicians are:

- Trained to use protective gear and distancing
- Utilize best practices to ensure your safety
- Prepared to adjust to your comfort level

*In partnership with Upper Peninsula Power Company, Efficiency United offers a variety of energy efficiency programs and rebates on energy efficient products. To learn more, visit [efficiencyunited.com/residential](http://efficiencyunited.com/residential) \*Offer available on a first-come, first-served basis. Eligibility is dependent on water heater fuel type.*

To schedule your **free** home energy efficiency assessment and receive energy savings products call  
**(877) 367-3191**

or visit

[www.efficiencyunited.com/assessment](http://www.efficiencyunited.com/assessment)  
to schedule an assessment appointment

A representative will respond within 7-10 business days to schedule your appointment.

**Not Ready for an In-Home Assessment?**

**Let's Go Virtual!**

When scheduling, just ask for a Virtual Home Energy Assessment. All you need is an internet connected smart phone to receive the same expert guidance with no in-person contact.



Shallow Digging  
is Still Digging



Know what's below.  
Call before you dig.

Even these simple projects can interfere with buried facilities:



Installing deck or patio



Planting trees, bushes and shrubs



Installing a mailbox



**Connect with Us**

**CUSTOMER SERVICE**

**Residential:** (906)449-2013 / (800)562-7680

**Business:** (906)449-2014 / (800)337-8445

**Email:** [customerservice@uppc.com](mailto:customerservice@uppc.com)

**24-HOUR EMERGENCIES/OUTAGES**

(906)449-2011 / (800)562-7809

**OUTAGE INFORMATION/UPDATES**



@uppc and [www.uppc.com](http://www.uppc.com)

31079-I-0035

THE  
UPPCO  
CONNECTION

Powering U.P. Communities Since 1884



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## Don't Trust Your Caller ID



### Spoofing:

When scammers make any name or number show up on your Caller ID to trick you into revealing personal information.

*\*UPPCO will never ask for bank account information or credit card numbers by phone.*

### How it can happen:

1. Scammers use automated dialing software to set up robocalls.
2. They decide what to display on your caller ID. It could look like a local call.
3. They start calling and can make millions of calls over internet phone lines in minutes.

**\*If you are suspicious that the caller is not a representative of UPPCO, hang up and dial UPPCO Customer Service at (906) 449-2013**



## APRIL 18 | National Lineman Appreciation Day

April 18th has been designated as National Lineman Appreciation Day. Our linemen and critical energy workforce work hard, each and every day, to ensure that you have the energy you need to power your homes and businesses. They rise to meet the challenges of inclement weather and keep our communities running strong. Join us in thanking our teammates using these hashtags on Social Media:

**#UPPCOLinemen #thankalineman  
#NationalLinemanAppreciationDay  
#LinemenOfTheUP**



## Challenges of a U.P. Spring - Rain or Snow? We Never Know!

Reduce the risk of weather-related problems with simple preparation.

### BEFORE A STORM



Listen to a NOAA Weather Radio or local news channels for critical information from the National Weather Service.



Have flashlights, cell phones and radios available with fully charged batteries and backup batteries.



Have a five day supply of food, water, medicine and first-aid items on hand for any emergencies.



Fill your bath tub with water and make sure you have a bucket. If you lose power for more than a few hours, you'll be able to use the water to flush the toilet.



Be aware of the location of warming shelters and make plans to stay with friends or relatives for any emergencies.

### DURING THE STORM

Storms can often negatively impact power lines, causing outages.

During these times, UPPCO crews are working around the clock to restore service as quickly as possible. Due to the volume of outages during some storms, there may be times when other precautions are necessary:

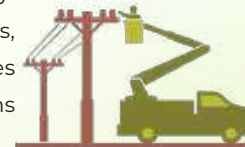


Have mittens, waterproof boots, and a hat readily available.



If you plan to be outside or lose power and your furnace isn't running, dress in several layers.

Running water, even at a trickle, helps prevent pipes from freezing.



Unplug sensitive electronics and appliances.

### AFTER THE STORM



Dress warmly and work slowly when shoveling snow or doing other hard work in the cold. Cold weather makes your body work harder and puts extra strain on your heart.



Assume any downed or sagging power lines are energized. Do not touch!



Do not cut or remove downed trees or branches unless you know power lines are not involved.