

**UPPCO SERVICE MANUAL**

Revised  
05/2021

**Section 1 INTRODUCTION**

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**Section 1 – Introduction**

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## 1-1 Purpose

This Service Manual is published by Upper Peninsula Power Company (UPPCO), hereinafter referred to as "the Company", for the convenience of the Company's customers and their architects and contractors. The information contained in the manual is in addition to the various municipal electrical codes, the Michigan Administrative Code, and any other regulations which may apply. The Company reserves the right to make revisions in these rules whenever changes in the art, legal requirements, or other circumstances make it advisable. These rules are intended for standard equipment installations. When, because of physical limitations of the premises, it is impractical to follow them, the Company shall be consulted for permissible modifications. The information contained herein does not cover in detail the requirements of the Company's rate schedules, extension rules, or general rules; the Company should be consulted for specific information concerning these matters.

The Company may refuse or discontinue service if a customer does not comply with these rules; however, the customer will first be notified and afforded reasonable opportunity to comply. Service may be discontinued without prior notice when a dangerous condition exists on customer's premises.

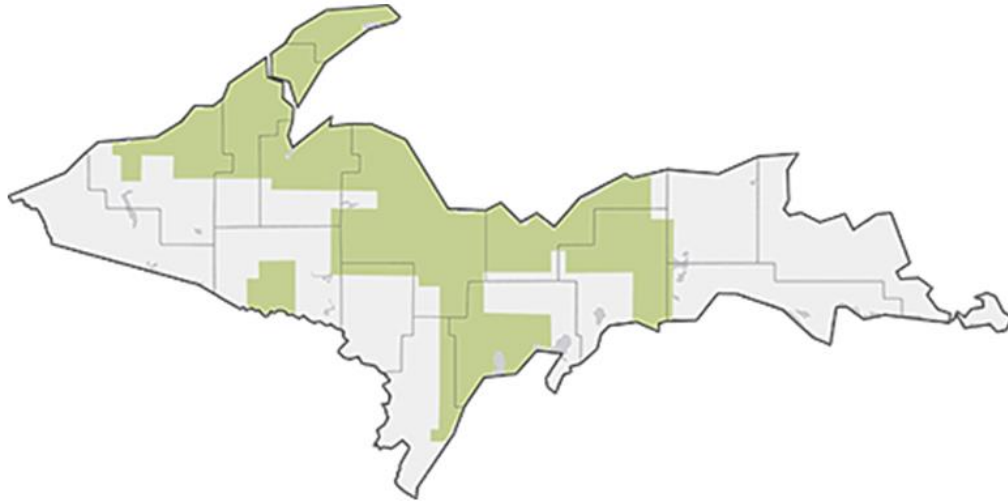
The following is a listing of abbreviations that may be present in this document:

UPPCO	Upper Peninsula Power Company
NEC	National Electric Code
NESC	National Electric Safety Code (rules governing utilities)
MPSC	Michigan Public Service Commission (regulatory & rule making policy)

## 1-2 Territory Maps



Upper Peninsula Power Company



## 1-3 Contact Information

Michigan law requires anyone excavating to provide notice at least 72 hours, but not more than 14 days, before the start of any blasting or excavation. Emergency service is available.

### Miss Dig 811

Phone: **811** (or 248-370-6400 or 800-482-7171)

Request service online with e-Locate service

### Website:

<http://www.missdig.org/>

Michigan Compiled Laws § 460.723 Sec. 3. (n) "Excavator" means any person performing excavation or blasting.

From Michigan Compiled laws § 460.725 Sec. 5. (1) It requires that "An excavator shall provide a dig notice to the notification system at least 72 hours, but not more than 14 calendar days, before the start of any blasting or excavation."

State of Michigan Miss Dig information public act information 174:

<https://www.missdig.org/education/public-act-174.html>

**1-3 Contact Information**

**Upper Peninsula Power Company**

**Website:**

<http://www.uppco.com/>

24-hour Emergency Service

Phone: 906-449-2011 (800-562-7809)

Residential Customer Service

Phone: 906-449-2013 (800-562-7680)

Fax: 906-485-2431

Email: [customerservice@uppco.com](mailto:customerservice@uppco.com)

Commercial Customer Service

Phone: 906-449-2014 (800-337-8445)

Fax: 906-485-2431

Email: [customerservice@uppco.com](mailto:customerservice@uppco.com)

**UPPCO Local Offices (not open to local business)**

**Mailing Address:**

Delta Service Center  
2800 29<sup>th</sup> Avenue North  
Escanaba, MI 49829

Iron River Service Center  
3313 US Hwy 2 East  
Iron River, MI 49935

Ishpeming Service Center North  
500 North Washington Street  
Ishpeming, MI 49849

Ishpeming Service Center South  
800 Greenwood St.  
Ishpeming, MI 49849

Munising Service Center  
225 East Munising Avenue  
Munising, MI 49862

Ontonagon Service Center  
680 Greenland Road  
Ontonagon, MI 49953

West Houghton Service Center  
18494 Houghton Canal Road  
Houghton, MI 49931