

Electronic Payments Quick, Easy, Efficient



Interested in an online account
or automatic payments?

You can do both at
www.uppc.com

Automatic Payment (EFT) is an easy and secure way to pay. You can quickly and easily set up and manage your automatic payments on our website using your online account. Or, you may use the form on the backside to request automatic payments. Before completing and returning this form, please review the following:

- ✓ Energy bills will continue to vary monthly, depending on usage and price.
- ✓ You will receive the same, detailed monthly bill you get now, so you can review it before the amounts are deducted from your account.
- ✓ Your payments will begin with either the first or second bill you receive after you sign up for the plan.

Sign up online, or return the form on the reverse side with a voided check to:



UPPCO
500 N. Washington St.
Ishpeming, MI 49849

Note: do not return form with payment

I authorize Upper Peninsula Power Company to initiate entries to my account at the institution named on the enclosed voided check, and authorize that institution to debit my account for these entries. This authorization will remain in effect until I terminate it, allowing reasonable time for UPPCO and my bank to act. I have the right to stop payment on an individual entry or to have entries corrected by timely notification to my financial institution. UPPCO has the right to cancel this agreement for insufficient payments to my account.

Shallow Digging is Still Digging



**Know what's below.
Call before you dig.**

**Even these simple projects can
interfere with buried facilities:**

- 811** Installing a deck or patio
- 811** Planting trees, bushes or shrubs
- 811** Installing a mailbox



Connect with Us

CUSTOMER SERVICE

Residential: (906) 449-2013 / (800) 562-7680

Business: (906) 449-2014 / (800) 337-8445

Email: customerservice@uppc.com

24-HOUR EMERGENCIES/OUTAGES

(906) 449-2011 / (800) 562-7809

OUTAGE INFORMATION/UPDATES



@uppc and www.uppc.com

31079-I-0041

THE UPPCO CONNECTION

Powering Communities, Empowering Lives



Inside this Issue:

Electronic Payments / Online Accounts

Phone Scam Alert

Appliance Recycling

Service Change Requests

Be Prepared Before You Dig

SPRING 2022

PHONE SCAM ALERT

An illustration of a thief with a purple mask and a striped shirt, holding a smartphone. The phone screen shows a notification from 'Block known' with a red 'Block' button and a message: 'Block unknown and restricted calls'. In the background, there is a large, faint red telephone handset icon. To the left of the thief, the text 'Don't Trust Your Caller' is written in a bold, black, sans-serif font, with 'Don't' on the first line, 'Trust' on the second, 'Your' on the third, and 'Caller' on the fourth.

Spoofing:
When scammers make any name or number show up on your Caller ID to trick you into revealing personal information.

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When scammers make any name or number show up on your Caller ID to trick you into revealing personal information.

UPPCO will never ask for bank account information or credit card numbers by phone.

How it can happen:

1. Scammers use automated dialing software to set up robocalls.
2. They decide what to display on your caller ID. It could look like a local call.
3. They start calling and can make millions of calls over internet phone lines in minutes.

If you suspect that the caller is not a representative of UPPCO, hang up and dial UPPCO Customer Service at (906) 449-2013.

APPLIANCE RECYCLING

GET UP TO \$50 PER APPLIANCE!

Your old, inefficient appliances are costing you money!

By scheduling a time for hassle-free pickup of your old appliances, you're taking an important step in saving energy and money.



**VISIT OUR WEBSITE FOR
PICKUP DETAILS AND
UPCOMING DROP OFF DATES:**

EE.UPPCO.COM/RECYCLE

**SERVICE CHANGES
START/STOP/TRANSFER**

Moving?

Need to stop your current service?

Login to your UPPCO Customer Online Portal to start, stop or transfer service to a new address immediately!



Customer Name:		STEP ONE: PLEASE PRINT	
Customer Address:		Name of Financial Institution:	
UPPCO Account Number:		Account Type: <input type="checkbox"/> Checking <input type="checkbox"/> Savings Routing Number: Account Number:	
Customer Daytime Phone:		Customer Email Address:	
Customer Signature:		Date:	

STEP TWO: ATTACH VOIDED CHECK

Please attach a voided check so that we can accurately deduct payments from your bank or credit union account. Do not attach a deposit slip. Payments from savings accounts: verify with your financial institution that deductions will be made from your savings account.

STEP THREE: SEND THIS FORM AND VOIDED CHECK TO:

UPPCO, 500 N Washington St., Ishpeming, MI 49849

(Do not return with your payment)

Questions?
Contact us:
 906-449-2013
 800-562-7680

customer service@uppcoco.com

STEP ONE: PLEASE PRINT

Name of Financial Institution:

Account Type: ☐ Checking ☐ Savings

Routing Number: Account Number:

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Account Type: ☐ Checking ☐ Savings

Routing Number: Account Number:

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Customer Name:		Name of Financial Institution:	
Customer Address:		Account Type: <input type="checkbox"/> Checking <input type="checkbox"/> Savings	
UPPCO Account Number:		Routing Number:	
Customer Daytime Phone:		Account Number:	
Customer Signature:		Date:	
Customer Email Address:			
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STEP ONE: PLEASE PRINT

Name of Financial Institution:

Account Type: ☐ Checking ☐ Savings

Routing Number:

Account Number:

John Adams

1234 Main Street

Unspemng, MI 49849

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Automatic Payment (EFT) Authorization

Customer Name:

Customer Address:

UPPCO Account Number:

Customer Daytime Phone:

Customer Email Address:

Customer Signature:

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UPPCO, 500 N Washington St., Ishpeming, MI 49849
(Do not return with your payment)

STEP ONE: PLEASE PRINT

Name of Financial Institution:

Account Type: ☐ Checking ☐ Savings

Routing Number: Account Number:

John Adams
1234 Main Street
Ishpeming, MI 49849
PAY TO THE ORDER OF

01/02
1234/1234

\$
DOLLARS

123

Checking Savings,
New York NY 123456789

tm s Ban

FOR _____

i!123456789 i! 1234567899" 0123

Routing Number

Account Number

Questions?
Contact us:
906-449-2013
800-562-7680

customerservice@uppcoco.com

STEP ONE: PLEASE PRINT

Name of Financial Institution:

Account Type: ☐ Checking ☐ Savings

Routing Number:

Account Number:

John Adams

1234 Main Street

Unspemng, MI 49849

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