Electronic Payments Quick, Easy, Efficient



Interested in an online account or automatic payments? You can do both at www.uppco.com

Automatic Payment (EFT) is an easy and secure way to pay. You can quickly and easily set up and manage your automatic payments on our website using your online account. Or, you may use the form on the backside to request automatic payments. Before completing and returning this form, please review the following:



Energy bills will continue to vary monthly, depending on usage and price.



You will receive the same, detailed monthly bill you get now, so you can review it before the amounts are deducted from your account.



Your payments will begin with either the first or second bill you receive after you sign up for the plan.

Sign up online, or return the form on the reverse side with a voided check to:



UPPCO 500 N. Washington St. Ishpeming, MI 49849

Note: do not return form with payment

I authorize Upper Peninsula Power Company to initiate entries to my account at the institution named on the enclosed voided check, and authorize that institution to debit my account for these entries. This authorization will remain in effect until I terminate it, allowing reasonable time for UPPCO and my bank to act. I have the right to stop payment on an individual entry or to have entries corrected by timely notification to my financial institution. UPPCO has the right to cancel this agreement for insufficient payments to my account.

Shallow Digging is Still Digging



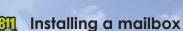
Know what's **below. Call** before you dig.

Even these simple projects can interfere with buried facilities:



Installing a deck or patio

Planting trees, bushes or shrubs





Connect with Us

CUSTOMER SERVICE

Residential: (906) 449-2013 / (800) 562-7680 **Business:** (906) 449-2014 / (800) 337-8445 **Email:** customerservice@uppco.com

24-HOUR EMERGENCIES/OUTAGES (906) 449-2011 / (800) 562-7809

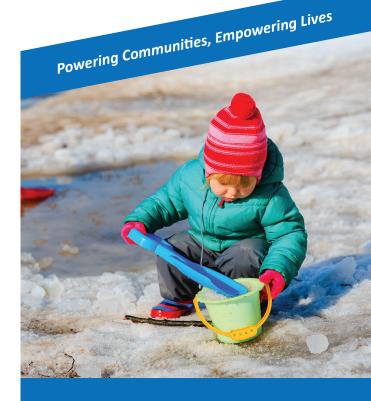
OUTAGE INFORMATION/UPDATES



@uppco and www.uppco.com

31079-I-0041





Inside this Issue:

Electronic Payments / Online Accounts Phone Scam Alert Appliance Recycling Service Change Requests Be Prepared Before You Dig

PHONE SCAM ALERT



Spoofing:

When scammers make any name or number show up on your Caller ID to trick you into revealing personal information.

UPPCO will never ask for bank account information or credit card numbers by phone.

How it can happen:

ID

- Scammers use automated dialing software to set up robocalls.
- 2. They decide what to display on your caller ID. It could look like a local call.
- 3. They start calling and can make millions of calls over internet phone lines in minutes.

If you suspect that the caller is not a representative of UPPCO, hang up and dial UPPCO Customer Service at (906) 449-2013.

APPLIANCE RECYCLING

GET UP TO \$50 PER APPLIANCE!

Your old, inefficient appliances are costing you money!

By scheduling a time for hassle-free pickup of your old appliances, you're taking an important step in saving energy and money.



VISIT OUR WEBSITE FOR
PICKUP DETAILS AND
UPCOMING DROP OFF DATES:

EE.UPPCO.COM/RECYCLE

SERVICE CHANGES START/STOP/TRANSFER

Moving?

Need to stop your current service?

Login to your UPPCO Customer Online Portal to start, stop or transfer service to a new address immediately!

Don't have an online account?

Create one at: www.uppco.com



Payment (EFT) Authorization

Automatic

Customer Name:

Customer Email Address:

Customer Daytime Phone:

Customer Signature:

JPPCO Account Number:

Sustomer Address:

Please attach a voided check so that we can accurately deduct payments from your ba credit union account. Do not attach a deposit slip. Payments from savings accounts: ve with your financial institution that deductions will be made from your savings account

STEP TWO: ATTACH VOIDED

UPPCO, 500 N Washington St., Ishpeming, MI 4984

customerservice@uppco.co