

# THE UPPCO CONNECTION

**SPRING 2023**

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*Powering communities, empowering lives, since 1884*



## Rate Review Outcome

On March 24, 2023, the Michigan Public Service Commission (MPSC) approved a settlement that was reached in UPPCO's recent rate review that was pending before the Commission.

The approved settlement, among other things, establishes a residential income assistance credit that will be applied toward the monthly bills of low-income customers, includes \$200,000 in corporate donations to non-profit organizations that serve low-income citizens, increases the cap for customer-owned distributed generation from 3% to 4.5%, and adjusts the base rates that are charged to all customers to reflect the actual cost of providing electric utility service.

The new rates will go into effect beginning July 1, 2023. To learn more visit [uppcoco.com](http://uppcoco.com).

## Rate Options and Your Bill

UPPCO's electric rates are based on the type of service a customer receives. UPPCO's rate schedules, rules, and regulations governing the sale of electricity in Michigan are available upon request or at [uppcoco.com](http://uppcoco.com).

### Residential Service (A-1)

Residential Service (A-1) is available if you live in a single-family dwelling, duplex or apartment and the energy you consume is for residential use. Most residential customers qualify for this electric rate. Seasonal properties may elect seasonal billing and receive a bill during six months of the year (May - October or November - April).

### Residential Heating Service (AH-1)

Residential Heating Service (AH-1) is available for residential customers who utilize permanently installed electric heating equipment as their primary source of heat. The rate that is charged under AH-1 is lower than the rate that is charged for standard Residential Service (A-1) for the energy that is consumed above 500 kilowatt hours (kWh) per month during the heating season (October - May).

### Commercial & Industrial

Commercial & Industrial rates vary according to the characteristics of the customer's load. Commercial and Industrial customers should contact UPPCO's Customer Service Team to determine the best rate available considering their individual business needs.

### For More Information

For a complete listing of UPPCO's rate schedules, or assistance in determining the most appropriate rate, please contact Customer Service between the hours of 8 AM and 5 PM Eastern Time Monday through Friday.

On the next page: *Recycling Has Its Rewards, Digging Into Summer*

# Going Paperless Is Easy!

View your usage, start, stop, or transfer service, report an outage or issue, set up auto-pay, and contact Customer Service - all from your desktop or mobile device.

Scan the code or visit [uppcoco.com](http://uppcoco.com) to log in or create a new online account.



## Recycling Has Its Rewards

We're committed to helping our neighbors save energy and live more comfortably. That's why UPPCO is hosting a number of appliance recycling events where you can drop off an appliance and earn a credit on your monthly energy bill.

Do you have an old appliance that is wasting space and energy in your home? If it's still intact, just drop it off and we'll make sure it gets recycled. In addition to saving space and energy, you can earn up to \$50 per appliance, in the form of a bill credit, when you participate in UPPCO's recycling program.

Additional rebates are also available from UPPCO for installation of high efficiency cold climate air source heat pumps, not to mention federal tax credits on top of that. These units are used for year-round heating and cooling. Want to learn more? Visit [ee.uppcoco.com](http://ee.uppcoco.com).

### UPCOMING RECYCLING EVENTS

**Friday, May 5, 10 AM - 6 PM**

Sands Township, 912 County Road 480, Marquette

**Saturday, May 6, 10 AM - 3 PM**

Sands Township, 912 County Road 480, Marquette

**Saturday, May 13, 9 AM - 6 PM**

Public Works, 1701 Washington St, Iron River

### APPLIANCES ACCEPTED & REBATE AMOUNTS

- |                   |      |
|-------------------|------|
| • Refrigerator    | \$50 |
| • Freezer         | \$50 |
| • Dehumidifier    | \$10 |
| • Room/Window A/C | \$10 |
| • Mini-fridge     | \$10 |



Scan the code to see the full recycling event schedule!



## Digging Into Summer

If you're planning a project that involves digging, always remember to call 811 at least three business days before you plan to dig. A service technician will mark buried lines on your property at no charge. Whether it's a deck, playhouse, pool or garden - you need to call Miss Dig before you dig.

### Red Flags Mark Electric Utility Lines

Locator flags and paint markings show the location of underground electric lines. The flags and markings are required so workers don't strike electric lines while digging.

**Plan your projects  
the safe way!**

**Call MISS DIG  
at 8-1-1**



### CUSTOMER SERVICE

RESIDENTIAL: (906) 449-2013 | (800) 562-7680

COMMERCIAL & IND: (906) 449-2014 | (800) 337-8445

EMAIL: [customerservice@uppcoco.com](mailto:customerservice@uppcoco.com) | [uppcoco.com](http://uppcoco.com)

### 24-HR EMERGENCIES & OUTAGES

(906) 449-2011 | (800) 562-7809

OUTAGE INFO & UPDATES



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