

# THE UPPCO<sup>®</sup> CONNECTION

**SUMMER 2025**  
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## Rate Options

As a commercial UPPCO customer, your electricity rate class is based on how you use your electricity service. A complete listing of rate schedules, rules, and regulations for the state of Michigan is available at [uppcocom](http://uppcocom).

### Commercial or Industrial General Service (C-1)



Available to commercial or industrial customers with a billing demand under 25 kW.

*\*Billing demand is the highest amount of electricity used over a 15-minute period during the billing month.*

### Commercial Heating Service (H-1)



Available to commercial customers who use a permanently installed electric heating system as their primary heat source. During the heating season (October - May), usage over 1,000 kWh/month is billed at a lower rate than the general service (C-1) rate.

### Light and Power Service (P-1)



Available to customers with billing demand between 25 kW and 200 kW. To qualify, peak demand must be at least 25 kW for three consecutive months and once in each following 12-month period.

### Sales Tax Exemption Status



Qualified business customers are required to submit their Michigan General Sales Tax Exemption information to UPPCO if they are claiming an exemption. This ensures

we have the tax exemption status on file and are billing you accordingly. For more information about tax exemptions, visit the State of Michigan Department of Treasury website.

### For More Information

For assistance in determining the most appropriate rate, please contact Customer Service at (906) 449-2014.



## What Fuels Your Power?

Electricity is a form of energy that is produced by generation facilities that use fuels like natural gas, nuclear, coal, or renewable fuels such as hydroelectric, solar, wind, and biological (wood fiber, methane, etc.). The graphic below illustrates where the electricity that UPPCO purchases to meet its customers' demand comes from and how UPPCO's energy portfolio compares against the Midwest regional average.

UPPCO Boney Falls Hydroelectric Dam



## COMPARISON of Fuel Sources Used



*The UPPCO Environmental Disclosure above is the average fuel mix of energy provided by UPPCO from April 2024 through March 2025. The fuel mix data for the electricity supplied by UPPCO assumes that the electricity purchased on the wholesale market has the same attributes as the regional fuel mix data from Michigan, Illinois, Indiana, Ohio, and Wisconsin.*



## Automatic Payments

Pay Your Monthly Bill Effortlessly

Automatic Payment provides the convenience of having your monthly energy bill paid automatically every month from the bank account of your choice, on your due date. You will still receive a monthly bill mailed to your business (or emailed if you are enrolled in paperless billing) prior to your due date to ensure you're aware of monthly charges. You'll save time, money and postage.

To enroll now, login to your Online Account. You may also enroll by printing the form from [uppcoco.com/forms](http://uppcoco.com/forms) and mailing or faxing it to UPPCO. *[Email is not a preferred method for transferring bank account information and, for your safety, our customer service representatives cannot obtain this information over the phone.]*

## Help Us Keep You In the Loop: Update Your Account Information

**When was the last time your account information was updated for accuracy of contact person(s), phone numbers and email?**

Keeping your account details current helps us reach you quickly with urgent updates. It also ensures we can provide the most relevant guidance on energy efficiency programs available to your business! If it's been a while since you've interacted with our customer service team, please fill out the form below and mail it to: UPPCO Customer Service, 500 N Washington St, Ishpeming MI 49849

**Want to get this update taken care of right now?**

**We got you covered.**

Scan the QR Code to fill out our online form and submit right away. It's as easy as 1-2-3: Scan code, enter your info, and submit!



<https://form.jotform.com/251973417688169>

Detach here and mail, fax or email this form to: UPPCO Customer Service, 500 N Washington St, Ishpeming MI 49849 | (906) 485-2431 | [customerservice@uppcoco.com](mailto:customerservice@uppcoco.com)

### UPPCO Business Account Information Update

Business Info

BUSINESS NAME: \_\_\_\_\_ PHONE: \_\_\_\_\_

BUSINESS ADDRESS: \_\_\_\_\_

CITY: \_\_\_\_\_ STATE: \_\_\_\_\_ ZIP CODE: \_\_\_\_\_

MAIN CONTACT #1

First and Last Name

EMAIL: \_\_\_\_\_

PHONE: \_\_\_\_\_

BILLING / PAYMENTS CONTACT

First and Last Name

EMAIL: \_\_\_\_\_

PHONE: \_\_\_\_\_

MAIN CONTACT #2

First and Last Name

EMAIL: \_\_\_\_\_

PHONE: \_\_\_\_\_

MAIN CONTACT #3

First and Last Name

EMAIL: \_\_\_\_\_

PHONE: \_\_\_\_\_



**BUSINESS/COMMERCIAL & INDUSTRIAL  
CUSTOMER SERVICE**

PHONE: (906) 449-2014

EMAIL: [customerservice@uppcoco.com](mailto:customerservice@uppcoco.com)

WEB: [uppcoco.com](http://uppcoco.com)

**24-HR EMERGENCIES & OUTAGES**

(906) 449-2011

**OUTAGE INFO & UPDATES**

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