

THE UPPCO[®] CONNECTION

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Rate Options

UPPCO's electric rates are based on the type of service a customer receives. UPPCO's rate schedules, rules, and regulations governing the sale of electricity in Michigan are available upon request or at uppcocom.



Standard Residential Service (A-1)

Residential Service (A-1) is available if you live in a single-family dwelling, duplex or apartment and the energy you consume is for residential use. Most residential customers qualify for this electric rate.



Residential Heating Service (AH-1)

Residential Heating Service (AH-1) is available for residential customers who utilize permanently installed electric heating equipment as their primary source of heat. The rate that is charged under AH-1 is lower than the rate that is charged for standard Residential

Service (A-1) for the energy that is consumed above 500 kilowatt hours (kWh) per month during the heating season (October - May).



Seasonal Service

Seasonal properties may elect seasonal billing and receive a bill during six months of the year (May - October or November - April). If you only use significant amounts of energy six months of the year, such as with a summer cottage or a hunting camp, this rate option may be a good fit for you.



For More Information

For assistance in determining the most appropriate rate, please contact Customer Service at (906) 449-2013. A complete listing of UPPCO's rate schedules is available at uppcocom

What Fuels Your Power?

Electricity is a form of energy that is produced by generation facilities that use fuels like natural gas, nuclear, coal, or renewable fuels such as hydroelectric, solar, wind, and biological (wood fiber, methane, etc.). The graphic below illustrates where the electricity that UPPCO purchases to meet its customers' demand comes from and how UPPCO's energy portfolio compares against the Midwest regional average.

UPPCO Boney Falls Hydroelectric Dam



COMPARISON of Fuel Sources Used



Natural Gas



Coal



Nuclear



Hydroelectric



Renewable
Fuels

34%

21%

22%

17%

9%

UPPCO

38%

24%

25%

1%

10%

Regional Average

The UPPCO Environmental Disclosure above is the average fuel mix of energy provided by UPPCO from April 2024 through March 2025. The fuel mix data for the electricity supplied by UPPCO assumes that the electricity purchased on the wholesale market has the same attributes as the regional fuel mix data from Michigan, Illinois, Indiana, Ohio, and Wisconsin.

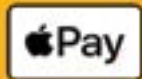


Digital Wallet

A Variety of Payment Options to Suit You

When using KUBRA EZ-PAY platform to pay your UPPCO bill, you now have the option to use Apple Pay, Google Pay, Paypal or Venmo!

**A \$2.25 fee applies to pay your bill using KUBRA EZ-PAY*



Scan the code
or go to
upppo.com/ezpay
to try it out!



Summer Storm Safety

Being Prepared Ahead of Time

Extreme weather can be harmful to you and your home. Your local emergency warning system will advise you about any upcoming storms as well as their severity. There are also free weather apps for your phone that will notify you if severe weather is coming to your area. It's essential to implement storm safety tips before a storm arrives. Below are some helpful guidelines to get you started.

BEFORE

- Have a plan to move your and your family (including pets) to another location in case you experience an extended power outage or must evacuate
- Be sure to remember any vital medications you or family members may need
- Have an adequate supply of these items on hand and readily available:

water	extra batteries
nonperishable food	first-aid supplies
flashlights	hand sanitizer

DURING

- If you experience a power outage, you can report it from:

Your account using
the UPPCO Customer
Online Portal

By calling UPPCO at
(906) 449-2011

- Check for known outages on the Outage Map at upppo.com.
- Monitor radio, TV and online outlets for weather updates and news bulletins.

Generator Safety During Storms



Portable electric generators can be very convenient during power outages. Follow these guidelines for your safety:

- Follow the operating instructions that came with the generator.
- Use properly sized and rated power cords to connect equipment to the portable generator.
- Make sure generators are placed in an outdoor area, not a garage. They require ventilation.

ALWAYS

- DO NOT TOUCH and ALWAYS stay at least 35 feet away from all downed or damaged power lines; assume they are all energized. If the ground is wet, stay farther away.
- Never approach any standing water that has a downed power line in it!
- Identify and stay out of damaged or unstable buildings.
- Do not try to cut or remove downed trees/branches unless you are absolutely certain power lines are not involved.



CUSTOMER SERVICE

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OUTAGE INFO & UPDATES

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