



FREQUENTLY ASKED QUESTIONS 2026 RATE REVIEW

1. When did UPPCO file its most recent rate review?

UPPCO submitted its filing to the Michigan Public Service Commission (MPSC) requesting a rate increase on May 22, 2026.

2. Who is impacted?

All UPPCO customers

3. When will the new rates go into effect?

The rate adjustment is subject to regulatory approval by the MPSC, which has 10 months to review UPPCO's proposal and issue a decision. Any adjustments to customers' rates resulting from the MPSC's decision will go into effect after the Commission's Order has been issued.

4. Why did UPPCO request an increase in its rates?

The increase is required to address an under-recovery of revenue that is necessary to operate the electric utility. The under-recovery is being driven by the following:

- a. Increased operating expenses (fuel for company vehicles, purchased power, tree trimming and vegetation management, contractors, non-capital materials and supplies, metering, routine maintenance performed on the company's distribution and generation assets, etc.).
- b. Investments being made in infrastructure (poles, wires, electrical devices, technology, etc.) that enable the safe, efficient, and reliable delivery of energy to customers.
- c. Construction of system upgrades and new infrastructure necessary to support load growth and economic development throughout the region.
- d. Significant increases in the cost of equipment, materials, supplies, and labor related to the company's capital projects.

5. What is happening in the industry?

- a. Energy prices have risen throughout the nation as utilities have encountered significantly higher operational, construction, and energy production costs.
- b. UPPCO's Rate Review does not include or reflect the impact of Michigan's 2023 energy legislation.

6. What if I cannot afford to pay my energy bill?

- a. UPPCO's Energy Assistance, Self-sufficiency & Education (EASE) Program is intended to assist eligible customers by establishing a two-year affordable payment plan. To learn more about EASE and other assistance information, visit UPPCO's website:
<https://www.uppc.com/residential/help-with-your-energy-bill/>.



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- b. The State of Michigan offers a variety of resources to assist eligible households that apply through the Department of Health & Human Services (DHHS) MIBridges website.

7. Where can I get more information?

- a. Information regarding the regulatory proceeding can be found on UPPCO's website at <https://www.uppc.com/did-you-know/regulatory>
- b. Additional information can be found on the Michigan Public Service Commission's website at <https://mi-psc.my.site.com/s/case/500cs00001PANXVAA5/in-the-matter-of-the-application-of-upper-peninsula-power-company-for-authority-to-increase-its-rates-for-the-generation-and-distribution-of-electricity-and-other-relief>
- c. The case has been assigned Docket Number U-22032 by the Michigan Public Service Commission.