



## Save with Incentives from Efficiency UNITED

**Home Performance** - Improving your home's outer layer and updating your heating and cooling system can help you save energy and money. Efficiency UNITED offers assistance in this regard.

**Space Heating and Cooling Equipment** - Space heating is considered the largest energy expense in the average home at 45 percent of energy bills.\* Improving your entire HVAC system will help to reduce energy usage and costs in your home. *Take advantage of these rebates:*

- Air Source Heat Pump (ASHP): **\$300**
- Maniple Heat Pump: **\$1,500**
- Split System Central Air Conditioner (CAC): **\$350**
- Electronically Commutated Motor (ECM): **\$150**

**Water Heating Equipment** - Your water heating costs can account for up to 25 percent of the energy consumed in your house.\* Use it efficiently by upgrading your water heating equipment to energy-efficient models and lowering your water heater temperature to warm or 120 degrees Fahrenheit. *Rebates in this area include:*

- Electric Water Heater: **\$35**
- Heat Pump Water Heater: **\$850** \*energystar.gov

**Insulation** - Properly insulating your home will improve the overall comfort of your home while reducing your energy usage and costs. *The following rebates exist for customers who use electric heat:*

- Above Grade Wall Insulation: **\$300**
- Attic Hatch Insulation: **\$25**
- Attic Insulation: **\$300**
- Basement Wall Insulation: **\$250**
- Floor Insulation: **\$300**
- Crawlspace Wall Insulation: **\$250**
- Rim Joist Insulation: **\$200**

**Windows** - Taking advantage of a window's energy performance rating will help you choose the right windows for your home. Windows with qualifying heat gain and loss and sunlight transmittance will assist in reducing your energy loss and use while saving you money on your utility bills. Customers using electric heat can qualify for a rebate of **\$70 for each window** (limit \$350 maximum).

For more information on the information highlighted above, as well as other incentives available, visit [efficiencyunited.com](http://efficiencyunited.com) or call **877-367-3191**.

Efficiency UNITED is the name of a program designed to help you be more energy efficient. This required program funded by UPPCO customers offers rebates on energy-saving products and information to help you save. Invest in five minutes now and save energy for a lifetime.



# Connecting with us



Ideas, Advice and News from Upper Peninsula Power Company



**ONLINE**  
[uppco.com](http://uppco.com)

**CUSTOMER SERVICE**  
(7 a.m. to 6 p.m. EST Monday – Friday)  
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Business: 800-337-8445  
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Upper Peninsula Power Company

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## A Year End Message to Our Valued UPPCO Customers

As another year draws to a close, I would like to thank all of our customers and friends for your most valued support during the last 12 months. In our busy year of growth and change, your patience and understanding has been greatly appreciated.

During this past year, our employees worked diligently to bring value to you and the communities you live and work in as UPPCO focused on improving reliability by making capital improvements that replaced aging distribution wires and structures throughout our service territory. Our employees also successfully delivered on UPPCO's promised enhanced four-year accelerated tree-trimming program by clearing almost 500 miles of overhead lines during this past year.

**UPPCO's 2016 active management of power supply agreements effectively reduced your current energy costs by \$1.7 million. We were also able to deliver on future power cost savings for you of nearly \$8 million annually by executing a new power contract. We continued to actively participate, on your behalf, in all discussion regarding System Support Resource (SSR) that were aimed at reducing or terminating SSR costs. This active participation will likely provide another \$5 million in additional savings that will reduce your energy bills next year if approved by the Federal Energy Regulatory Commission.**



UPPCO believes in community and helping contribute to the growth, prosperity and quality of life in the U.P. Our employees are your friends and neighbors, and we actively volunteer in your communities. Last year, our employees and our retirees, as well as UPPCO, donated more than \$107,000 in non-ratepayer money to charities and other causes within our service territory. The \$5.6 million of property taxes paid this year help fund your schools and community services.

As we look forward to a successful new year in 2017, we are committed to continuing to deliver you safe and reliable electric power and making new improvements every day in order to provide the excellent customer service you expect.

Wishing you a happy and healthy holiday season.

Sincerely,

Keith Moyle, CEO



## This winter, think water.

**The average household spends around \$300 a year on water heating costs alone.** You can save a lot by improving the efficiency of your water heater with these helpful tips.

### Dial it down.

Unless you want to boil a lobster in your bathtub, setting the thermostat on your water heater to 120°F will keep things plenty hot while saving you about 9% on your water heating costs. It doesn't cost anything, and it's easy to do.

### Less means more.

It might seem obvious but using less hot water will help you save big. When showering, turn the water off, or temp down, when you're not rinsing.

### Increase Efficiency. Increase Savings.

If you've got old pipes, insulating them can help you save up to 25-45% on heating costs. If you have an older, electric heater, insulating it will also help. Or you can replace your older heater with an ENERGY STAR® certified heater and save up to \$300 annually in heating costs.



## 8 Ways To Stay Safe This Holiday Season

*Keep your family festivities fun with these holiday safety tips from UPPCO.*

- 1 Before hanging holiday lights, check for damaged sockets, plugs and cords. Replace anything that looks defective.
- 2 If you plan to string lights outdoors, be absolutely certain they are marked for outdoor use.
- 3 Keep your ladder and lights well away from power lines when decorating outdoors.
- 4 Fasten outdoor lighting securely to your home's exterior to protect the lights from wind damage. Use only insulated staples or plastic attachments to hold strings in place, not nails or tacks.
- 5 To avoid overloading electrical circuits, never plug in more than three sets of lights to one extension cord.
- 6 Don't use light-duty flat extension cords, often brown or white, to power your lights. Instead, use heavy-gauge UL or FM labeled, round extension cords.
- 7 Never run electrical cords under rugs or carpeting.
- 8 Turn off electrical decorations before leaving home or going to bed.



For more holiday tips, visit [upcco.com](http://upcco.com). Click on the **Saving Energy** icon to learn more about how to manage your energy use and take advantage of our holiday lighting and electronic appliance calculators.