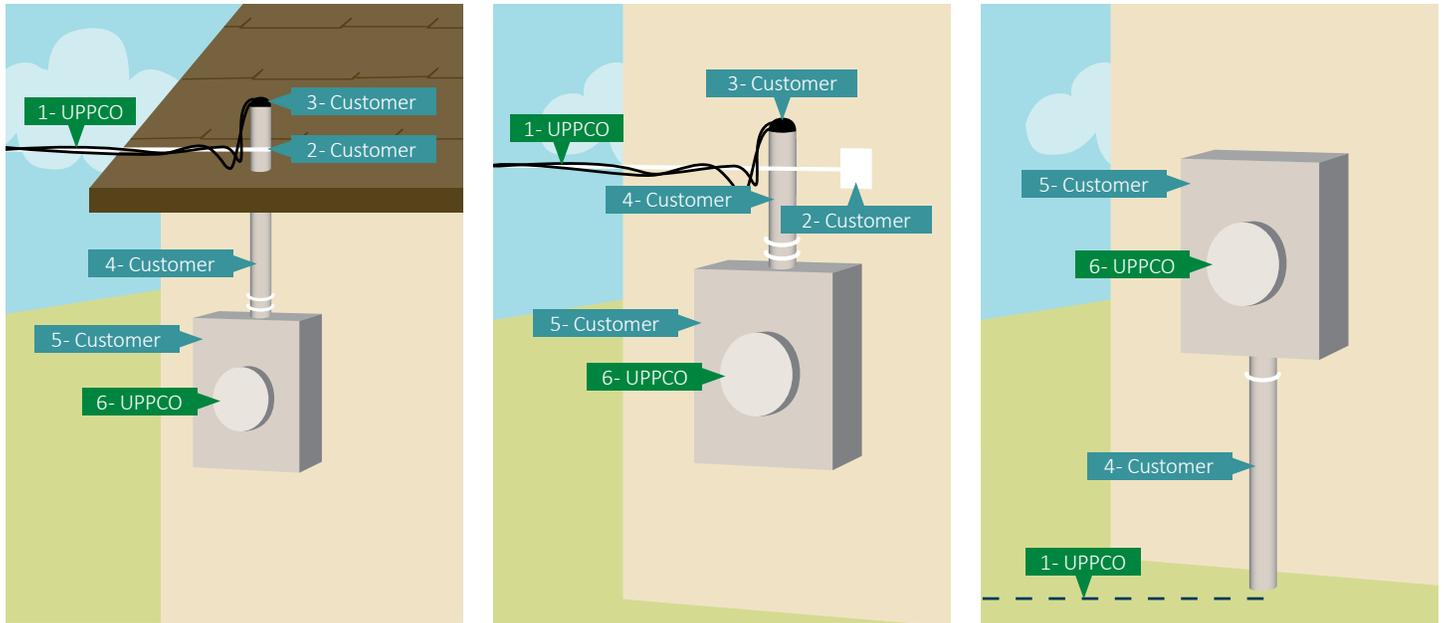


What You Should Know BEFORE TURNING THE POWER BACK ON

At Upper Peninsula Power Company, safety is a first priority. When a power outage occurs, it's our job to carefully inspect the electric system and make sure it's safe to restore power to your home. That's why when any damage to electric service occurs, it's important to understand who is responsible for making repairs before power can be turned back on.

We encourage you to use this chart to distinguish between areas owned by UPPCO and areas owned by you as the customer.



Item	Responsibility	Description
1	UPPCO	Electric Service Line coming from the UPPCO system (overhead or underground)
2	Customer	Attachment (the point where UPPCO equipment attaches to customer property)
3	Customer	Weather Head (weather-resistant entry point for customer wires going to the meter box)
4	Customer	Periscope (a conduit pipe that protects the customer wire. This wire is also owned by you, up to the point where it connects with the UPPCO Electric Service Line.)
5	Customer	Meter Enclosure/Box (contains and safely secures the electric meter)
6	UPPCO	Meter (measures the amount of electricity that you use)

When Damage To Electric Service Occurs

During a storm, a tree limb may fall on the utility's service line. The weight of the branch can pull on the service line and possibly damage electric service equipment owned by you (such as the periscope or meter enclosure).

If this occurs, UPPCO will inform you that your equipment is damaged. Please be aware that we cannot reattach the service line until your damaged equipment is repaired and checked by a licensed electrician. **This is for your safety.**

As always, it's our goal to restore power as safely and as soon as possible. For more information about outages, visit uppc.com/home/outages

