



Upper Peninsula Power Company

FOR IMMEDIATE RELEASE
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UPPCO Customers Needing Assistance with Energy Bills Urged to Call Utility

Marquette -- With the winter heating season coming to an end, Upper Peninsula Power Company (UPPCO) reminds customers who have difficulty paying their energy bill to contact the utility as soon as possible to arrange for payment and ensure continuity of service. UPPCO's Customer Contact Center can be reached at **800-562-7680** Monday through Friday from 7 a.m. to 6 p.m.

UPPCO also urges residential customers needing assistance paying their bills to call Upper Peninsula 2-1-1, or 800-338-1119 from within the U.P. The resource agency can connect eligible customers with energy assistance that may be available from government entities and charities.

“We understand and are sensitive to the fact that the heating season can be difficult for many customers to keep up with payments,” said Jodi Formolo, Director of UPPCO Customer Service. “To avoid any service disruptions, customers who are behind on their accounts should not wait to contact UPPCO. We also encourage everyone who needs financial assistance to contact 211 right away since funding assistance can be limited.”

More information on heating assistance can be found on UPPCO's website at **www.uppco.com**.

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SCAM ALERT: Customers should always be alert for scammers. At this time of year scammers may be especially active by calling and demanding immediate payment from a prepaid debit card. UPPCO never asks for payments in such a way. Any customer who receives a suspicious call or email should call UPPCO immediately to verify the status of their account.

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